

Much Deserved... And Long Overdue

by Jamie Herman,
Training Specialist



Okay, before you get too excited, it's not about that pay raise you have been asking for! I have no control over that, so you'll have to take that up with someone else. This article is an emphatic Thank You to all the operators out there who serve the population and protect public health every day.

As a member of the field staff here at NYRWA, I travel the state extensively and have the opportunity to meet and work with many of you on a daily basis. We try our best to provide you with quality, low cost technical assistance. In most cases we are successful, and you, the operators are always quick to praise us either personally or through a letter to our CEO. With yet another Thanksgiving and Winter season fast approaching, I felt it was high time to praise each of you.

As operators, you are there for the community you serve 24 hrs per day, 7 days per week, 365 days per year. Not an easy task, although many of you make it seem effortless. If that were not enough, many of you also attend board meetings and belong to various volunteer organizations further serving the community. Traveling the state providing assistance is a daunting task at times, and I have always found operators to be welcoming, and quick to offer assistance themselves in any way they can. I have learned so many tips and tricks from all of you that have helped me better serve others, and for that I am sincerely grateful.

So, just in case you haven't heard it lately, let me say THANK YOU!

Recently, I heard a story of a young girl who became very ill, I mean in dire straits. The illness was caused by either food or water consumed. The exact cause has yet to be identified. Think of how many customers you serve daily, and for how many years? For most of you that should be your greatest reward, that no one has ever become ill from the water you deliver. Thanks again!

I would also like to thank all the Associate Members, the vendors who, on a daily basis, provide the materials and products necessary for our operators to continue to deliver a quality product that is safe for consumption. These fine professionals also provide all of us with much needed training on equipment or new products, and are always willing to be of assistance. On a more personal note, I would like to thank all of our

Associate Members for helping to make events like our Annual Conference and Equipment Exposition not only possible, but so successful. You folks really deserve a tip of the hat for all that you do, and the long hours you put in to provide for the needs of our water and wastewater systems.

Well, please accept my sincere thank you. I hope each and every one of you realizes just how very important you are to your community. Simply put, you have an awesome task everyday, and deserve our thanks! 💧