

What is Success?

*submitted by
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In our jobs, and in our lives, success can be measured in many forms. How do we measure success? Do you ask yourself “was today successful”?

Something to ponder – did you and your family wake up today healthy? Did you embrace your spouse and children, showing how much you love them? Did you plan your day so that the final plan for your workday is that you return home safe and sound? Did you supply safe uninterrupted potable water? Did you complete your maintenance items for the day? Did you follow safety procedures? Did you help a fellow employee or a stranger? Did we fix that leak or complete that requested mark out?

Some things we feel are a success in our job as State Circuit Riders:

- Working with a system that is in violation and turning it around so that they are compliant
- Providing helpful information and/or guidance
- Providing training/educating someone each day
- Learning something new ourselves
- Locating those water mains and services
- Locating a leak
- Working with a system to save them time and money
- Creating usable maps
- Making a non working piece of equipment functional
- Helping a flustered operator become calm

- Being a liaison between the Health Department and a System Professional Operator

Let’s review some other items you can do to stay ahead of the game and feel successful.

- Completing or updating your ERP “Emergency Response Plan”
- Completing or updating your SOP “Standard Operating Plan”
- Completing an AWQR “Annual Water Quality Report”
- Creating a Flushing Plan and implementing it
- Implementing a Valve Maintenance Program
- Creating a system map
- Implementing a Backflow/Cross Connection Program and enforcing it

Our daily tasks at work may seem that they are taken for granted, but we stress the importance of being a certified licensed operator and why professionalism at all times should prevail, because every day you touch many people in many ways.

Truly a successful day in our business is seeing a smile on an operator or customers face and hearing the words “Thank You”. That alone, can make you feel appreciated and makes for a successful day. So take a step in the right direction and make today a success. Even if everything you did today did not go as planned, in some way we are sure it was successful. Think about it. 💧

